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SQASI/CMCS/1/20/0003

NOTICE ON INTERRUPTION OF CMCS SERVICES PURSUANT TO MOVEMENT RESTRICTION ORDER BY THE GOVERNMENT

Announcement date: 17 March 2020

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Dear Valued Customers,

Pursuant to the Movement Restriction Order announced by our Prime Minister on 16 March 2020 to combat the spread of Covid-19 pandemic in Malaysia, we regret to inform that there will some interruption to our services.

Throughout the imposition of this order, which is from 18 to 31 March 2020, please be informed that:

- i. Our office and counter at Block 25 of SIRIM Headquarters shall be closed and ceased of any operations**

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- ii. Our online system, eComM is still in operations and can be accessed by customers at all times.**

Hence, customers can submit applications for Type Approval, Special Approval, Renewal, SLP (ID and Product Registration) and IT/Networking as usual, as well as continue to make online payment through our system.

- iii. For customers who wish to apply Special Approval and import permit for personal application, or first-time applicant for companies, please email to sirimepermit@sirim.my Our team shall assist you.**

- iv. For Type Approval applications with sample requiring connectivity test, submission of photographs for sample (as per Option 3) is acceptable with the following conditions:**

- a. Connectivity test is done by the customer and proof of the test shall be submitted to officer in charge of the application.**

- b. Application will be given an interim approval for 1 month.**
- c. Customer shall submit the physical sample for SIRIM's evaluation to obtain full approval.**
- d. This is a temporary countermeasure due to Covid-19 pandemic and is effective until notified otherwise.**

We request your kind consideration to expect some limitation to our services given the solemn situation our country is in. Nonetheless, we are committed to deliver the best service that we can. Should further assistance is required, please do not hesitate to email us at cmstech@sirim.my or Whatsapp to 0197172627.

We wish everyone safe and protected. Let's together obey by the Order for the safety and health of all around us. Thank you.